

**Q No1** Use MS Word to create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

### CELL REFERENCES

A *cell reference* identifies a cell or group of cells in a workbook. When you include cell references in a formula, the formula is linked to the referenced cells. The resulting value of the formula is dependent on the values in the referenced cells and changes automatically when the values in the referenced cells change.

Three Types of references are:

1. *Relative references*
2. *Absolute references*
3. *A mixed reference*

<i>Relative references</i>	<i>Absolute references</i>	<i>Mixed reference</i>
Refer to cells by their position in relation to the cell that contains the formula.	Refer to cells by their fixed position in the worksheet.	A contains a relative reference and an absolute reference.

**Q No2** Use MS Word to create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

### DIFFERENCES BETWEEN MULTIPROGRAMMING, MULTIPROCESSING AND MULTITASKING:

The words multiprogramming, multiprocessing and multitasking are often confused. There are, of course, some distinctions between these similar, but distinct terms.

- **Multiprogramming** refers to the situation in which a single CPU divides its time between more than one job.
- In **multiprocessing**, multiple CPUs perform more than one job at one time. Multiprogramming and multiprocessing are not mutually exclusive.
- **Multitasking** describes any system that runs or appears to run more than one application program one time.

*To summarize:*

Multiprogramming	Multiprocessing	Multitasking
Single CPU	Many CPUs	Single CPU
More than one job, shuffle from one job to another.	More than one job at a time.	More than one application running at a time.

**Q No3** Use MS Word to create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

**MULTIPROGRAMMING:**

***The feature of operating system to execute multiple programs in interleaved fashion or different time cycles is called as multiprogrammings.***

**Features:**

- In a multiprogramming system, more than one program resides in the computer's main memory.
- When one program is reading in data or outputting results (i.e., it is involved in I/O operations), another program can be executed. When both programs are involved in I/O operations, a third program can be executed.
- Multiprogramming ensures maximum utilization of CPU.

	<b>Multiprogramming</b>	<b>Multiprocessing</b>
1	This refers to the <i>interleaved</i> execution of two or more different and independent programs by the same computer.	In this, two or more independent processors are linked together.
2	Instructions from only one program are executed at a time.	In this approach, the instructions from <b>different</b> programs can be processed at the <b>same</b> time by <b>different</b> processors.

**Q No 4** Use MS Word to create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

A Statement of materials is prepared for every item of raw material. **This statement is useful in providing:**

- 1) description of items received and issued
- 2) total quantity received and issued

**the format of this statement is given below:**

**Statement of Raw Material**

**Item Code:** \_\_\_\_\_ **Name of Item:** \_\_\_\_\_

Date	Particulars	Receipts			Issues		
		Qty	Price	Total	Qty	Price	Total
.		.					
<b>Total</b>							
		<b>Balance c/d</b>					

**Q No5** Create an invoice as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

<b>M/s Alpha Ltd</b>				
22, Chatra Marg, Delhi University Campus, Delhi-110007				
M/s Red and Blue Associates 87653, Rohit chambers, Nariman Point Bombay			<b>Your Order:</b> <b>Reference:</b> <b>Dated:</b> <b>Invoice No:</b>	
<b>Invoice</b>				
<b>S.No</b>	<b>Particulars</b>	<b>Qty</b>	<b>Price</b>	<b>Amount</b>
	<b>Total</b>			
<b>(Rupees:</b>				
<b>Terms and Conditions:</b>				
(a) All disputes within jurisdiction of Delhi courts				
(b) Goods once sold shall not be returned				
(c) All prices are inclusive of sales tax.				
<b>For Alpha Ltd</b>				
<b>(Authorized Signatory)</b>				

**Q No6** Create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

**MULTIPROGRAMMING:**

*The feature of operating system to execute multiple programs in interleaved fashion or different time cycles is called as multiprogrammings.*

DIFFERENCE BETWEEN MULTIPROGRAMMING AND MULTIPROCESSING		
	Multiprogramming	Multiprocessing
(i)	This refers to the <i>interleaved</i> execution of two or more different and independent programs by the same computer.	In this, two or more <i>independent processors</i> are linked together.
(ii)	Instructions from only one program are executed at a time.	In this approach, the instructions from <b>different</b> programs can be processed at the <b>same</b> time by <b>different</b> processors.

**Q No 7** Create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

<b><u>STATISTICAL FUNCTIONS</u></b>	
<b>Microsoft Excl</b> provides a wide range of features that can help us to <b><i>analyze statistical data</i></b> . A number of <u>functions</u> are built in the program that assists in simple analysis tasks, such as	
<ul style="list-style-type: none"><li>• AVERAGE</li><li>• MEDIAN</li><li>• FREQUENCY</li><li>• STDEV</li></ul>	
Function	Description
AVERAGE	Returns the arithmetic mean of the specified numbers.
FREQUENCY	Returns the number of times that values occur within a population
STDEV	Computes standard deviation, assuming that the arguments represent only a sample of the total population.
MEDIAN	Computes the number in the middle of a set of numbers.

**Q No8** Use MS Word to create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

**Nero Ltd.** prepares a *Bin Card* for recording receipts and issues of material **Z**. The **Bin Card** stores the data regarding:

1. Description, Minimum Level, Reorder Level & Reorder Quantity
2. Quantity: *received, issued and balance*

as obtained from the store records of the company in the following format :

<b>BIN CARD</b>									
Description <b>Z</b>				BIN No. <b>151</b>					
Stores Ledger Folio .....				Code No. <b>ZA 531</b>					
Minimum Level <b>300 units</b>				Unit .....		Reorder Quantity <b>300</b>			
Reorder Level <b>400 units</b>									
<i>units</i>									
Date	Receipts			Issues			Balance		Audit Notes
	Ref. No.	Quantity	Total	Ref. No.	Quantity	Total	Quantity	Quantity	

**Q No9** Create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

<b><u>FREQUENCY TABLES</u></b>				
<b>Frequency</b> or <b>one-way tables</b> represent the simplest method for analyzing categorical ( <i>nominal</i> ) data. <i>For example</i> , in a survey of spectator interest in different sports, the summary of the respondents' interest in watching football in a frequency table is shown as follows:				
STATISTICA- BASIC STATISTICS	FOOTBALL: "Watching football"			
Category	Count	Cumulativ Count	Percent	Cumulativ Percent
◆ <b>ALWAYS : Always interested</b>	39	39	39	39
◆ <b>USUALLY : Usually interested</b>	16	55	16	55
◆ <b>SOMETIMS: Sometimes interested</b>	26	81	26	81
◆ <b>NEVER : Never interested</b>	11	99	18	98
◆ <b>Missing</b>	1	100	2	100
<b>TOTAL</b>	<b>100</b>		<b>100</b>	

**Q No 10** Use MS Word to create a document as shown below (no change of font type and size, Italic, bold, shading, borders etc) and perform spell check (only when asked by examiners) to correct spelling mistakes, if any:

<b>Comparison of Decision Support System with Executive information system</b>		
A comparison by examining certain basic features that are common to both. the systems is the best approach. This type of approach helps understand:		
<ul style="list-style-type: none"> <li>4. <i>comparison by analysis</i></li> <li>5. <i>essentials of systems</i></li> <li>6. <i>dynamics of systems</i></li> </ul>		
<b>Features</b>	<b>Decision Support System</b>	<b>Executive Information System</b>
Nature of Expertise	Detailed training for problem solving	Brief training for specific uses
	Ability to Collect data from diverse sources	Ability to Collect data from Specific files and records.
Output	Is produced in tabular or graphic form for presentation	Is produced in tabular or graphic form for review

**Q. No. 11** Create a document as shown below and perform spell check to correct spelling mistakes, if any:

	<b>First Generation</b>	<b>Second Generation</b>	<b>Third Generation</b>	<b>Fourth Generation</b>	<b>Fifth Generation</b>
<b>Trend: Towards conversational natural programming languages</b>					
<b>Software Trends</b>	User- Written programs	Packaged Programs	Operatng Systems	Database Management Systems	Natural Languages
	Machine Languages	Symbolic Languages	High-Level Languages	Fourth Generation Languages	Multi-purpose graphic-interfaced exprt-assisted packages
				Microcomputr Packages	
<i>Trend: Towards easy to use multi-purpose application packages</i>					

**Q. No. 12** Please reproduce the following text in a MS Word document.

### **Special Features of your Citibank Card**

- **International Acceptance** – Accepted over 30 million establishments worldwide
- **24-Hour ATM Access** – Access cash at over 8,10,000 ATMS across the globe

## **SCHEDULE OF CHARGES**

Description of charges	Citibank Cards	Diners Club International Cards
Cash Advance – Transaction Fees	2.5% on advanced amount (subject to a minimum of Rs. 250 and US \$5 at International ATMs)	3% on advanced amount (subject to a minimum of Rs. 250 and US \$5 at International ATMs)
Late Payment Charges (per month)	<ul style="list-style-type: none"> <li>▪ Rs. 300 for billed amounts of less than or equal to Rs. 20,000</li> <li>▪ Rs. 400 for billed amounts between Rs. 20,000 &amp; Rs. 30,000</li> </ul>	<ul style="list-style-type: none"> <li>▪ 2.95% - Payments overdue by 30 days.</li> <li>▪ 5% - Payments overdue by 60 days or more</li> </ul>
Over Credit Limit Charge	2.5% over the Credit Limit	-----

Do the following with the entered text

1. Run Spell Check to correct the spellings of the incorrect words in front of examiner.

**Q. No. 13** Enter the following para in MS Word.

Most people would agree that, although our age far surpasses all previous ages in knowledge, there has been no correlative increase in wisdom. But agreement ceases as soon as we attempt to define 'wisdom' and consider means of promoting it. I want to ask first what wisdom is, and then what can be done to teach it. There are, I think, several factors that contribute to wisdom. Of these I should put first a sense of proportion: the capacity to take account of all the important factors in a problem and to attach to each its due weight. This has become more difficult than it used to be owing to the extent and complexity of the specialized knowledge required of various kinds of technicians.

- i) Apply spell check on this para in the presence of the examiner,
- ii) Justify the para,
- iii) Increase the font size by 1 point,
- iv) Give it the heading "Wisdom" in bold and suitable font size,
- v) Create a new para from the underlined words "There are",
- vi) Put the para in a table and each paragraph under a bullet as given below:



- Most people would agree that, although our age far surpasses all previous ages in knowledge, there has been no correlative increase in wisdom. But agreement ceases as soon as we attempt to define `wisdom' and consider means of promoting it. I want to ask first what wisdom is, and then what can be done to teach it.
- There are, I think, several factors that contribute to wisdom. Of these I should put first a sense of proportion: the capacity to take account of all the important factors in a problem and to attach to each its due weight. This has become more difficult than it used to be owing to the extent and complexity of the specialized knowledge required of various kinds of technicians.

**Q. No. 14** Reproduce the following form in a MS word document

### **ORDER FORM**

Please send the following books through Couriers/Post at the following address:

- Name of Person : \_\_\_\_\_
- Name of Company : \_\_\_\_\_
- Address : \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- Pin : \_\_\_\_\_

Enclosed Rs.\_\_\_\_ through DD/Cheque/M.O drawn in favour of “Balit Publications” at New Delhi as per following detail. Tick the one, you want to order :

	Cost (Rs.)	Courier/ Postage Charges (Rs.)
All India directory of machinery manufacturers <input type="checkbox"/>	500/-	125/-
Environmental Pollution Control Journal <input type="checkbox"/>	300/-	150/-
Delhi & Around Industrial directory <input type="checkbox"/>	250/-	100/-

**Total** \_\_\_\_\_

**Grand Total** \_\_\_\_\_

**Q. No. 15** Reproduce the following text in MS Word

**First Flight Couriers Ltd.**

A 11960049

Day : \_\_\_\_\_

Date : \_\_\_\_\_

Time : \_\_\_\_\_

Consignor	Tel :
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Consignee	Tel :
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Mode of Transport Express <input type="checkbox"/> Air Cargo <input type="checkbox"/> Surface <input type="checkbox"/>	Declared Value	Weight	
Contents & Quantity		Actual	Charge

Charges Details	Cash	Credit
▪ Courier Charges		
▪ Other Charges		
▪ Service Tax 8%		
▪ Risk Coverage Charges		
<b>Total</b>		

Consignor's Signature: \_\_\_\_\_

**Q. No. 16** Please reproduce the following text in a MS Word document.

Start Here --->

Site Contents	<b>Log on to</b> <b>Fighter.Com</b>	
	News...	
:: Direct Tax Laws		
:: <b>Company Law</b>	• FEM (Export of Goods and Services) • Straight through	▪ Amendments to Prudential Norms ▪ FEM (Borrowing and Lending)
:: <b>SEBI</b>		
:: <b>SCRA</b>		

:: FEMA	processing services • Amendments to SEBI • Guidelines	

Stop Here ---→

Do the following with the entered text

1. Run Spell Check to correct the spellings of the incorrect words in front of examiner.

**Q. No. 17** Prepare the following format and correct spellings if any.

<h2 style="margin: 0;">IDENTITY CARD</h2>	
<b>SHRI RAM COLLEGE OF COMMERCE</b> (University of Delhi) Maurice Nagar, Delhi – 110007 Tel: 27667905	
Paste a recent passport size photograph	<ul style="list-style-type: none"> <li>✓ Name.....</li> <li>✓ Class.....</li> <li>✓ Enrol No.....</li> <li>✓ Date of Admission.....</li> <li>✓ Valid Upto.....</li> </ul>
<i>Student's Signature</i>	<i>Head of the Department</i>

**Q. No. 18** Prepare an invitation card to all your friends that are present in your contact list.

Printed By Media Labs Pvt Ltd New Delhi - 2222222	 <p style="font-size: 2em; font-weight: bold; margin: 0;">Wedding</p> <p style="font-size: 1.2em; font-weight: bold; margin: 0;">DHARMENDRA KAJAL</p> <p style="margin: 0;">To, &lt;Mr/Ms&gt; &lt;name&gt;</p>
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	From Sh. Rajender Verma Vaishali UP
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**Q. No. 19** Prepare a letter that needs to be sent to the parents of the students of the college about the attendance of the students. The letter should mention that **“your ward is regular in classes and he needs to keep it up”** if the attendance is more than 60% else you need to write **“Your ward is short of attendance and you are requested to see us now”**. You can keep the information about students’ attendance and their parent information in the database.

**Q. No. 20** Your college maintains the information about the students in a contact list. In addition to the default contact information (like Title, First Name, Address, City, Zip etc) contact list also maintains the information about a student’s course (e.g. BCOM1, BCOMH2 etc).

College has to send the information about the examination schedule in the form of a letter to all the students of BCOM 1<sup>st</sup> year. College also decides to send the letters to all outstation candidates only, while decided to give a call to all in station students. Prepare a letter in MS word that prepares letter for each student. The following details are put in the letter.

1. Letter should automatically select Sir or Madam on the basis of the title of the student.
2. Letter should have a logo of the college (you can pick any picture that is available in your system)
3. Letter should automatically show the date of letter printing.
4. Letter should provide the details of 5 papers along with their dates and timings of the shift. You can choose your own fictitious data for this purpose
5. Letter should also show pin code number and their bar code along with the address section of the letter. Keep the pin code numbers as of 5 digits only.
6. The text of the letter should have a gap of one line after each line.
7. Apply an appropriate format to the letter that you feel is good.

**Q. No. 21** A clinic issues certificate of having charged and received the fee with date and diagnoses to its patients at the end of a month as per following format and specification It is desired that this certificate is issued for the month of January 2006:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Sub: Certificate of Diagnosis

Dear <here give Sir or madam>

This is to certify that we have charged and received Rs. <Amount of Fee> for a consultation on <Date of consultation>. The diagnosis reveals that you are suffering from < as recorded in consultation field>.

You may keep in touch with the attending physician in future.

Thanking you,

(Executive Officer)

**Note:** Database tables given in Q. No: 1 in Database section (question of a health center) need be used for getting necessary data/information for this letter. You are required to use appropriate technique in MS word to achieve this task.

**Q. No. 22** M/s Alphas Ltd. wants to issue a certificate of pay to its employees as per the following specifications:

\_\_\_\_\_

Sub: Certificate of Pay

Dear <here give Sir or madam>

This is to certify that you have been granted basic pay of Rs. <Basic pay> for the month of January 2006. The total salary on this basic pay works out to Rs. <computed value>.

Thanking you,

(Executive Officer)

**Note:** Database tables given in Q. No: 2 in Database section (question regarding employees details) need be used for getting necessary data/information for this letter. The total salary includes basic pay and D.A @ 40% of basic pay.

**Q. No. 23** A banking company wishes to dispatch a letter (as given below) to many account holders whose addresses and other details are given in a database (in question 3 of database section) as per following specifications:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Dear <here give Sir or madam>

We are happy to inform you that you have a confirmed balance of Rs. \_\_\_\_\_ in your savings Bank Account No: \_\_\_\_\_, with this bank. Further a sum of Rs. \_\_\_\_\_ has been credited in your account as interest for the financial year 2005-06 (up to Dec 2005).

Thanking you,

(Branch Manager)

You are required to use appropriate technique in MS word to achieve this task

**Q. No. 24** M/s Meta Ltd. wants to issue a certificate of pay to its employees as per the following specifications:

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Sub: Certificate of Pay

Dear <here give Sir or madam>

This is to certify that you have been granted basic pay of Rs. <Basic pay> for the month of January 2006. The total salary on this basic pay works out to Rs. <computed value>.

Thanking you,

(Executive Officer)

Note: Database tables given in Q. No: 6 need be used for getting necessary data/information for this letter. The total salary includes basic pay and D.A @ 40% of basic pay.